



READ ME FIRST!



⚠️WARNING The **MrSteam® Virtual Tech** instructions are intended to assist electricians troubleshoot and service MrSteam steam generators and accessories. All troubleshooting and/or service must be performed by qualified and licensed electricians only. MrSteam steam generators contain high voltage electrical components that can cause injury or death. Always read the complete MrSteam Installation and Instruction Manual supplied with the product. Manuals are available at www.mrsteam.com under Technical Downloads. Technical Support Representatives can be reached by calling 800-767-8326 or 800-727-8326.

As you follow these instructions, you will notice **WARNING**, **CAUTION** and **NOTICE** symbols. This blocked information is important for the safe and efficient troubleshooting and service of MrSteam products. These are types of potential hazards that may occur during installation and operation:

⚠️WARNING Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury.

⚠️CAUTION Indicates a potentially hazardous situation, which, if not avoided may result in minor or moderate injury or product damage.

⚠️NOTICE This highlights information that is especially relevant to a problem-free installation.

All information in these instructions is based on the latest product information available at the time of publication. Sussman-Automatic Corporation reserves the right to make changes at any time without notice.

⚠️WARNINGS

- Never use damaged or equipment requiring service, doing so may result in an inoperative or hazardous installation.
- Discontinue use of the steam generator, control and accessories if they are damaged or otherwise not functioning properly. Doing so may result in an inoperative or hazardous installation
- MrSteam steam generators are connected to 240V line voltage and contain live electrical components. All installation and service to be performed by qualified and licensed electricians and plumbers only. Installation or service by unqualified persons or failure to use MrSteam parts may result in property damage or in an electrical shock hazard.
- The MS series of steam generators are for residential use only. Commercial or other nonresidential applications void the warranty and may adversely affect product performance and may represent a safety hazard.



Product: C1PK Series

Problem: How to Identify the Different Smart Series Controls

Steam Units (currently unavailable) started in 1993

- Serial number can be 5 or 6 figures. Sometimes beginning with a "P". 6 figured serial number will always start with a 1.
- Steam unit jacket will come in different finishes. 1st generation in light blue. 2nd in ivory. 3rd in stainless steel.
- No lights on the LLCB
- LLCB is completely square, with a wired pigtail off of the board. Pigtail is permanently attached.

Controls

Three types of controls:

- **Smart/One® Control** is the size of a single light switch with a white or black sticker centered on the designer finish face plate. This control has 3 versions: a 3-button control (ON, OFF, PAUSE); a 2-button control (ON, OFF); and a single button control (ON/OFF).
- **Smart/Two® Control** is the size of a double light switch with a black or white sticker centered on a designer finish plate. This control has 3 buttons (ON, OFF, TEMP) with a temperature bar.
- **Smart/Plus® Control** is the size of a double light switch with a black or white sticker centered on a designer finish plate. This control has 5 buttons (ON, OFF, PAUSE, TEMP & TIME). There are two LED bars for TIME and TEMP.



SmartOne



SmartTwo



SmartPlus